

STRATEGIC VISION

2023-2030

“FOR ALL”



THE UNIVERSITY OF
TENNESSEE
KNOXVILLE

UNIVERSITY LIBRARIES

UNIVERSITY OF TENNESSEE LIBRARIES

STRATEGIC VISION 2023 - 2030

“FOR ALL”

OUR MISSION

To transform lives through our shared commitment to discovery, creativity, learning, and engagement.

OUR VALUES

- Community
- Inclusivity
- Leadership
- Service
- Innovation
- Sustainability

CULTIVATING THE VOLUNTEER EXPERIENCE

Demonstrate leadership in providing high-quality educational opportunities for people at every stage of life, whenever and wherever they seek to learn.

- Position the University Libraries as the campus hub for intellectual and social activity.
- Lead the university in providing informal learning spaces that emphasize experiential learning and immersive technologies.
- Foster an inclusive and engaging residential experience through high-impact and transformative learning opportunities for scholars at all levels and in all disciplines.
- Meet all students (commuters, residential, veterans, post-traditional) where they are by delivering rich content, engaging programming, and responsive services in online spaces.
- Provide resources to support re-skilling, micro-credentialing, and lifelong learning.
- Empower lifelong learning with accessible and equitable services, programs, and collections that enrich and sustain all Volunteers and the greater community.

CONDUCTING RESEARCH THAT MAKES LIFE AND LIVES BETTER

Advance the frontiers of knowledge to create a more just, prosperous, and sustainable future through world-class research, scholarship, and creative work.

- Maintain a collection development strategy that prioritizes equity of access.
- Expand the reach and impact of scholars at UT Knoxville by educating researchers on open access publishing and by investing in the development of new open publishing models
- Empower the Volunteer research community to make consequential discoveries and scholarly contributions by aligning University Libraries' expertise and resources with campus priorities.
- Advance new directions in scholarship by increasing support for research processes such as data mining and data preservation, and by helping scholars communicate the value of their research.

ENSURING A CULTURE WHERE VOL IS A VERB

Develop and sustain a nurturing university culture where diversity and community are enduring sources of strength.

- Establish and use a clear, simple communication strategy to reach all Vols by telling our story with power and clarity.
- Cultivate belonging and connection through inclusive and accessible learning environments.
- Bring visibility to underrepresented voices through our collection development, programming, and access principles.
- Use intentional language, accessibility guidelines, and inclusive practices for services available through the University Libraries' online presence.

MAKING OURSELVES NIMBLE AND ADAPTABLE

Empower and sustain a culture of collaboration, adaptability, and innovation.

- Increase our understanding of the library user experience, both in person and online, through intentional assessment practices.
- Advance a culture of innovation by empowering library employees to take risks, promote new ideas, and reexamine existing processes.
- Invest in professional development opportunities for all library staff and faculty, empowering skills development and leadership growth.
- Optimize operational and service practices that maximize efficiency, advance collaboration, and enhance customer service.

EMBODYING THE MODERN R1, LAND-GRANT UNIVERSITY

Connect with every Tennessean and with communities around the world, inspiring future Volunteers to join our diverse community.

- Broaden our impact and influence across the state and region by leading UT System partnerships that support our land-grant mission.
- Extend collections and services to Tennesseans by expanding the discoverability of digital resources and removing barriers to access.
- Communicate the real-world value of research and scholarship at UT Knoxville and the UT Institute of Agriculture, highlighting the range of innovations and engaged research that benefit Tennesseans, the nation, and the global community.
- Expand partnerships to enhance support for local non-profits, K-12 education, and community college programs.