



# PENDERGRASS LIBRARY

## ANNUAL REPORT 2012-2013

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### CORE VALUES

TO PROVIDE EFFICIENT, RESPONSIVE AND ACCURATE SERVICE IN A PLEASANT, UPLIFTING ENVIRONMENT. WE VALUE EXPERTISE, INNOVATIVE THINKING, CREATIVITY, AND COLLEGIALITY.

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## TEACHING AND LEARNING

Create new study and collaboration spaces to meet emerging needs

- Created a mini Mac lab in a high-traffic area of the library
- Designed a master space plan to accommodate patrons' varied needs and learning styles
- Rearranged existing furniture to optimize flow and floor space
- Added QR codes to study rooms to more easily access reservation system

Provide expanded array of services on the Agriculture Campus

- Implemented Writing Center one day a week
- Hosted statistical consultants from OIT who provided vital research support to over 200 patrons
- Provided ArcGIS support
- Offered technological support similar to OIT services
- Piloted bi-weekly Shut Up and Write writing sessions for graduate students in collaboration with UTCVM
- Continued Scan on Demand service, with a 10% increase in monthly usage over the previous fiscal year
- Printed 118 large format prints

## RESEARCH SUPPORT, DISCOVERY, AND ACCESS

Develop a Pendergrass Library collection development values statement emphasizing electronic resources

- Created a collection development values statement for posting on new Pendergrass website
- Purchased over 190 e-books through YBP
- LRC librarians collaborated with collections staff to set profiles to automatically select all PDA records

Improve efficiency and access by ensuring the accuracy of the collection and maximizing shelf space

- Completed inventory of 25% of stacks
- Completed inventory of 50% of government documents
- SuDoc numbers added to 3,469 government documents
- Inventoried 15 states' agriculture documents
- Weeded over 900 items from the collection

## **DIGITAL INITIATIVES AND SCHOLARLY COMMUNICATION**

Increase UTIA presence in Trace

- Completed systematic inventory of all University of Tennessee Agricultural Experiment Station documents
- Trace action plan created
- Uploaded 461 University of Tennessee Agricultural Experiment Station Bulletins
- Assisted in the addition of photo collections for 4-H and the University of Tennessee Institute of Agriculture Photo Competition
- Facilitated the upload of past and future born-digital documents from UT Extension

## **THE 24-HOUR INTELLECTUAL AND SOCIAL HUB**

Pilot new and innovative approaches to technology

- Formed 3-D printing committee to explore potential printers and implementation
- Purchased consumer-grade 3-D printer
- Created and implemented a new social media strategy, focusing on fewer but more meaningful posts

Assess potential change or increase in library's hours

- Executed patron survey on satisfaction with current hours and desired changes to them
- Explored potential budget scenarios to determine feasibility of extending hours
- Acquired additional SLA funds to allow us to pilot extended hours

## **OUTREACH AND MARKETING**

Redesign and enhance Pendergrass website

- Piloted content management software for website (Wordpress)
- Began design of new Pendergrass website
- Created 8 new LibGuides and significantly revised 2 more
- Added 10 new Selected Works pages