



University of Tennessee Libraries Strategic Priorities for 2001

Content

Provide access and collections that meet the information needs of the university community with a special emphasis on support for research.

- Develop a proposal for shared academic content in the Tennessee Electronic Library, using successful statewide networks as models
- Create a scholarly portal that delivers a collection of high quality online subject and discipline materials
- Evaluate document delivery alternatives and full-text database offerings to develop the most comprehensive, affordable access to the journal literature
- Implement a database-driven web access interface
- Coordinate with the libraries serving the newly organized University of Tennessee

Digital Library Development

Create digital library collections and services that are well integrated across the library and offer added value to users.

- Develop a suite of data services to meet the needs of researchers, especially in the social sciences
- Mount a collection of local digital information, conforming to the Open Archives Initiative standards
- Undertake a two year pilot to provide digital multimedia services to faculty in partnership with the Division of Information Infrastructure
- Define the next generation of library audiovisual and multimedia collections and services
- Define the library's role in scholarly publishing and electronic text initiatives and set goals for future services

Systems

Provide state-of-the-art technical infrastructure and tools in support of both user access and internal library processes.

- Determine a migration path for CD-ROM resources currently delivered via InfoServer
- Improve OPAC interface and software
- Develop a statement of desired functions and features for the next generation integrated library system
- Seek solutions to cost effective public printing in concert with other printing service providers on campus

Preservation

Maintain or improve the condition of the libraries' collections into the indefinite future.

- Conserve a greater number of imperiled materials
- Gather environment data in order to improve the physical conditions in which collections are housed

Facilities

Make the most effective use of the buildings and facilities available to house Library collections and services.

- Plan renovation of library space in Hoskins
- Reconfigure Audiovisual space to address emerging multimedia services
- Determine the need for short- and long-term stack space

Information Services

Offer excellent information services with emphasis on the teaching and consulting roles of subject librarians.

- Advance virtual services including electronic and interactive reference
- Increase awareness of research consultation services, particularly among the nine Centers for Excellence
- Undertake a course-integrated approach to information literacy instruction with selected teaching faculty
- Build a consensus on the best mix of reference and subject services

Resource Development

Increase library funding to the level of the top 25 research libraries.

- Develop a research agenda for strategic library needs and coordinate grant proposals
- Mount a reinvigorated fund development effort with the assistance of the Library Friends including preparation for the upcoming UT campaign
- Request adequate university budget allocations for the library
- Demonstrate the value of the library by developing measures of the use of virtual and online services

Personnel

Recruit, develop, and retain a highly skilled and flexible staff with a strong service orientation.

- Develop a plan to address diversity and a welcoming library environment
- Review salary ranges for library faculty and staff positions to determine appropriate compensation levels
- Mount an aggressive recruitment program
- Advance a personnel program for faculty and staff including orientation, training, tools for supervisors and efforts that foster excellence

Market the Library

Increase use of the library by making users aware of the full array of library services.

- Publicize the collections and electronic content offered by the Library
- Target focused messages to users with specific needs, especially researchers
- Articulate meaningful opportunities for donors
- Make Tennesseans aware of the UT Libraries as a state and regional resource