

**Citation Management Software Comparison**  
**Pendergrass AG-VET MED Library UT Knoxville**

	<b>Zotero</b> <a href="http://www.zotero.org">www.zotero.org</a> Free/open source plug-in Works only with Firefox	<b>EndNote Desktop</b> UT site license—free to UT students, faculty, academic staff	<b>EndNote Web</b> Free to UT students, faculty, academic staff
<b>Learning curve</b>	Very user friendly and easy to learn, interface similar to iTunes.	Not very user friendly, medium-high learning curve.	Fairly user friendly, small learning curve. <a href="http://www.endnoteweb.com/">http://www.endnoteweb.com/</a>
<b>Owned by</b>	OpenSource—George Mason Center for History and New Media and other institutions	Thomson Reuters Site license cost \$20,000 in 2008	Thomson Reuters Comes with library purchase of Web of Science database
<b>Integration with Microsoft Word</b>	Good. It can be used to generate bibliographies easily. Word-processing plug-in is a separate download from Zotero.org	Excellent—Cite While You Write feature will automatically cite sources as you type.	Excellent—Cite While You Write feature is very similar to the EN desktop version.
<b>Import Features</b>	Importing references is a one-click process. Much faster than EN or EN Web. It also works well with blogs, wikis, online newspapers, Amazon, etc.	About 31 research databases provide direct import into EN. The databases that don't provide a direct import into EN require a multi-step process to import references.	Currently only ISI Web of Science database provides a direct import into EN Web. Other databases require users to go through a multi-stop process to import citations. Browser toolbar allows citations from Web pages to be captured.
<b>Output styles</b>  <b>MLA, APA, Chicago, JAVMA</b>	At least 1,000 See <a href="http://www.zotero.org/styles">http://www.zotero.org/styles</a>	1,000	1,000
<b>Works with Find Text @ UT Libraries</b>	Yes—go to gear icon, chose Preferences, type in <a href="http://linkserv.lib.utk.edu:9003/sfx">http://linkserv.lib.utk.edu:9003/sfx</a>  in Resolver box under General Preferences	Yes	Yes
<b>Link to images</b>	Yes	Yes	Yes

Based on the IUPUI Center for Teaching and Learning guide at  
<http://ctl.iupui.edu/common/uploads/library/CTL/CTL227144.pdf>

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<b>Store attachments</b>	Yes	Yes	No, but can link to .pdfs, and other online documents
<b>Work collaboratively</b>	Zotero can be set up to be shared over a network. Libraries can be shared by users.	Yes-mini EndNote travelling Library within a Word document. There is not an easy way to share an entire EN library, but it can be done via a network.	Users may share EN Web references with other EN Web users. This feature is one of the primary uses of EN Web.
<b>Other comments</b>	With the release of 2.0 beta, Zotero is competitive with EN for most researchers. Zotero is portable via Firefox Portable, which requires a flash or jump drive. Notes and tags can be added to citations. Citations may be related to each other.	Best for graduate students, faculty, and others who do a lot of research.	Entirely Web-based and works on most browsers. Is compatible with the desktop version of EN.
<b>Support</b>	See <a href="http://www.zotero.org">www.zotero.org</a>  Peter Fernandez <a href="mailto:pfernand@utk.edu">pfernand@utk.edu</a> 865-974-2886 Ann Viera <a href="mailto:annviera@utk.edu">annviera@utk.edu</a> 865-974-9015  More Zotero support at <a href="http://www.lib.utk.edu/agvet/veterinary/cvm_fs.html">http://www.lib.utk.edu/agvet/veterinary/cvm_fs.html</a> ]	Classes offered each semester or on demand. See <a href="http://www.lib.utk.edu/Refs/endnote">http://www.lib.utk.edu/Refs/endnote</a> Email: <a href="mailto:endnote@utk.edu">endnote@utk.edu</a> T-R tech support 800-336-4474 The 700 page manual is on the Web in .pdf as is the quick start guide.	<a href="http://www.endnoteweb.com/">http://www.endnoteweb.com/</a> or <a href="mailto:endnote@utk.edu">endnote@utk.edu</a>

