

Citation Management Software Comparison Pendergrass AG-VET MED Library UT Knoxville

	Zotero Free/open source plug-in Works within web browser or as stand-alone software	EndNote Desktop UT site license—free to UT students, faculty, academic staff	EndNote Web Free to UT students, faculty, academic staff
Learning curve	Easy to learn, interface similar to iTunes.	Medium-high learning curve.	Fairly user friendly, small learning curve. http://www.endnoteweb.com
Owned by	Open Source—George Mason Center for History and New Media and other institutions	Thomson Reuters Site license cost \$20,000 in 2008	Thomson Reuters Comes with library purchase of Web of Science database
Integration with Microsoft Word	Very good - It can be used to generate bibliographies and cite sources easily.	Excellent—Cite While You Write feature will automatically cite sources as you type.	Excellent—Cite While You Write feature is very similar to the EN desktop version.
Import Features	Importing references is a one-click process. Often faster than EN or EN Web. It also works well with blogs, wikis, online newspapers, Amazon, etc...	About 31 research databases provide direct import into EN. The databases that don't provide a direct import into EN require a multi-step process to import references.	ISI Web of Science database provides a direct import into EN Web. Other databases require users to go through a multi-stop process to import citations. Browser toolbar allows citations from Web pages to be captured.
Output styles MLA, APA, Chicago, JAVMA	At least 1,000 See http://www.zotero.org/styles Difficult to create a custom style without asking for help.	Over 4,500 See http://www.endnote.com/support/enstyles.asp Relatively easy to create a custom style.	1,000
Works with Find Text @ UT Libraries	Yes	Yes	Yes

Based on the IUPUI Center for Teaching and Learning guide at <http://ctl.iupui.edu/common/uploads/library/CTL/CTL227144.pdf>
Written by M. Gomis and adapted with permission.



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Link to images	Yes	Yes	Yes
Store attachments	Yes – Can attach PDF’s or other related files, either manually or as part of the download process (check settings). Optional ZotFile add-on for more advanced file management features. Also has easy one-click access to original online document when applicable.	Yes – Can attach PDF’s, and has Find FullText feature where it goes out and try to automatically get the full text.	No, but can link to .pdfs, and other online documents
Work collaboratively	Zotero can be set up to be shared over a network. Libraries can be shared by users.	Yes-mini EndNote travelling Library within a Word document. There is not an easy way to share an entire EN library, but it can be done via a network. Can sync with Endnote Web.	Users may share EN Web references with other EN Web users. This feature is one of the primary uses of EN Web.
Other comments	With the release of 3.0, Zotero is competitive with EN for most researchers. Zotero is portable via a jump drive or syncing. Notes and tags can be added to citations. Archives webpages, get metadata for PDF’s (manage PDF’s with Zotfile) and much more	Best for graduate students, faculty, and others who do a lot of research. Ideal if you need to be able to create multiple custom styles.	Entirely Web-based and works on most browsers. Is compatible with the desktop version of EN. Great if most or all of your research is done within Web of Science. Also useful as an addition to Endnote Desktop.
Support	See: http://libguides.utk.edu/zotero	Classes offered each semester or on demand. See: http://libguides.utk.edu/endnote Email: endnote@utk.edu The 700 page manual is on the Web in .pdf as is the quick start guide.	See: http://www.endnoteweb.com/ or http://libguides.utk.edu/endnote Email: endnote@utk.edu

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