TBR/UT UNIVERSAL BORROWERS CARD INITIATIVE
SURVEY OF LENDING POLICIES AT PARTICIPATING TBR/UT LIBRARIES

Name and Address of Library:
Chattanooga State Technical Community College
Augusta R. Kolwyck Library
4501 Amnicola Highway
Chattanooga, TN 37406
library.cstcc.cc.tn.us

Contact for TBR/UT Borrowers Cards:
Name: Tisa Houck
Email: tisa.houck@chattanoogastate.edu
Phone: 423-697-2577

Contact for TBR/UT Borrowers Card Billing Process:
Same as Above

Maximum Number of items each user may borrow: 5

Maximum Number of renewals allowed per item: No Limit

Length of Loan:
Books: 21 days
Periodicals: In House Use Only

Are overdue fines charged? No

Overdue notice and billing policy for TBR/UT Borrowers:
2 overdue notices are sent to the patron before billing.
At the end of each semester, a bill is sent to the patron for the original purchase price as noted in the MARC record.

Are other library services available to holders of TBR/UT cards from other schools?
Access to Reserve Collection: Yes
Access to Interlibrary Loan Service: No
Access to Computer Labs: No

Any other policy information:
Borrower must show ID from home institution in addition to photo ID.